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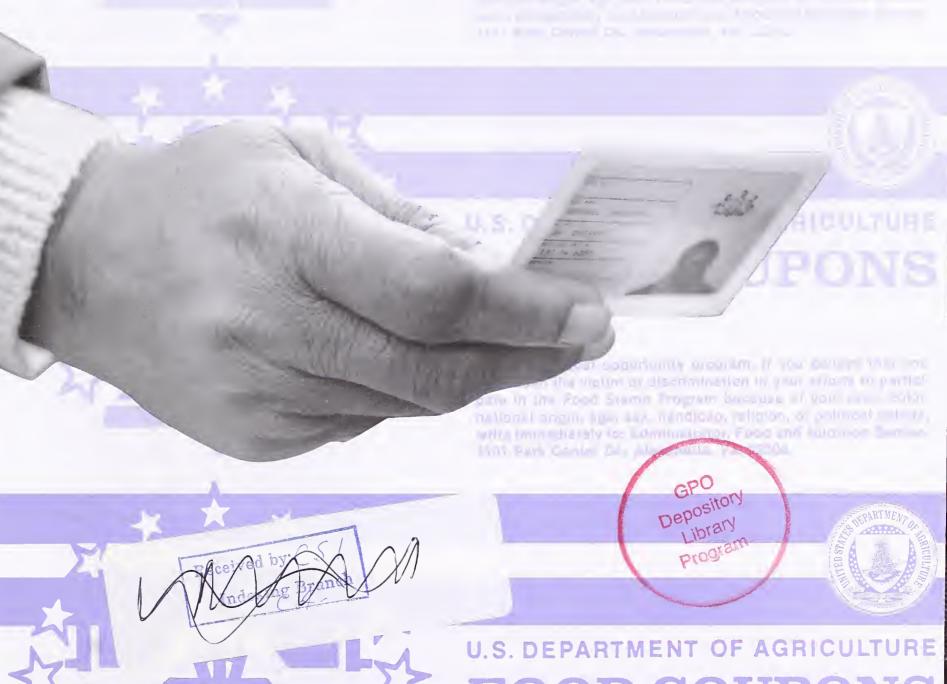


**United States** Department of Agriculture

Food and Nutrition Service

Program Aid Number 1340

## Facts About the **Food Stamp Program**



### FOOD COUPONS

This is an equal opportunity program. If you believe that you have been the victim of discrimination in your efforts to particlpate in the Food Stamp Program because of your race, color, national origin, age, sex, handicap, religion, or political beliefs, write immediately to: Administrator, Food and Nutrition Service, 3101 Park Center Dr., Alexandria, Va. 22302.

The U.S. Department of Agriculture (USDA) prohibits discrimination in all its programs and activities on the basis of race, color, national origin, gender, religion, age, disability, political beliefs, sexual orientation, or marital or family status. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD).

To file a complaint of discrimination, write USDA, Director, Office of Civil Rights, Room 326-W, Whitten Building, 14th and Independence Avenue, SW, Washington, DC 20250-9410, or call (202) 720-5964 (voice and TDD). USDA is an equal opportunity provider and employer.

Slightly Revised July 1999

#### **Facts About the Food Stamp Program**

The Food Stamp Program helps lowincome people buy the food they need for good health. You may be able to get food stamps if you:

work for low wages,
are unemployed or work part time,
receive welfare or other public
assistance payments,
are elderly or disabled and live on a
small income, or
are homeless

State public assistance agencies run the program through their local offices. The following basic rules apply in most States, but a few States have different rules.

The amount of food stamps you can get is based on the U.S. Department of Agriculture's Thrifty Food Plan, which is an estimate of how much it costs to buy food to prepare nutritious, low-cost meals for your household. This estimate is changed every year to keep pace with food prices.

In the Food Stamp Program, a household is normally a group of people who live together and buy food and prepare meals together. If your household passes the program's eligibility tests, the amount of food stamps you get will depend on the number of people in your household and on how much monthly income is left after certain expenses (deductions) are subtracted.

For most households, food stamps are only part of their food budgets; they must spend some of their own cash along with their food stamps in order to buy enough food for a month.

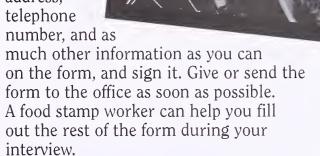
For more information or to apply for food stamps, you should contact your local food stamp office. It is probably listed under "Human Resources," "Social Services," or "Food Stamps" in the State or local government pages of the telephone directory.

#### **Applying for Food Stamps**

The food stamp office will give you an application form on the same day you ask for one. You may ask for it in person, over the phone, or by mail; or someone else may get one for you.

The office will accept the form on the same day you turn it in, even if they cannot interview you on that day.

Fill in your name, address, telephone



YOU MUST ANSWER ALL QUESTIONS COMPLETELY AND HONESTLY. IF YOU FAIL TO DO SO, YOU CAN BE REMOVED FROM THE PROGRAM, FINED, PUT IN PRISON, OR ALL THREE.

If you qualify for food stamps, you will get them no later than 30 days from the date the office got your application.

If your household has little or no money and needs help right away, let the food stamp office know—you may be able to get food stamps within 7 days.

If you and everyone you live with are applying for or getting Supplemental Security Income (SSI) benefits, you may apply for food stamps in your Social Security district office, except in California (where people who receive SSI benefits get cash instead of food stamps).



Households that are applying for public assistance and, in some locations, State or local general assistance can apply for food stamps at the same time.

Other households must apply for food stamps through their local food stamp or welfare office.

After you have turned in your application, the food stamp office will contact you to set up an interview to go over your application.

A food stamp worker will explain the program rules and help you complete any parts of the application that you have not filled out. The worker will also ask you for proof of certain information you have given. Ask the worker to explain anything you don't understand. It's important that you understand the rules.

#### Meeting Eligibility Rules and Providing Proof That You Are Eligible

Listed below are some of the basic rules and the kinds of proof you may need during your interview. Your case may be completed faster if you bring the proof with you to the interview.

If you have trouble getting papers (documents) or information you need, the

worker may be able to help you. If the papers are not easy to get, you may give the name of someone, such as your employer, who can confirm your statements.

**Citizenship:** U.S. citizens and many noncitizens may be eligible for the program. For example:

☐ Refugees, asylees, Cubans, Haitians, Amerasians, and persons whose deportation has been withheld may be eligible for 7 years after they enter the United States or are granted status.

#### FIRST NATIONAL BANK OF HOMETOWN 110 Main Street, Hometown, Anystate 54321 **STATEMENT** 3/31/99 John A. Doe Savings \$111.24 Beginning 575.18 585.<u>00</u> Deposits Withdrawals 101.42TOTAL Call us at 305-2497 for a favorable rate on new car financing.

- ☐ Persons legally admitted for permanent residence may be eligible if they have 40 qualifying quarters of Social Security work coverage or they have a U.S. military connection.
- Refugees, asylees, Cubans, Haitians, Amerasians; persons whose deportation has been witheld; parolees; persons legally admitted for permanent residence; and battered aliens may all be eligible if they were legally living in the United States on August 22, 1996, and they were 65 on that date, or are now receiving disability payments, or are under the age of 18.



- ☐ Native Americans who cross the `Canadian or Mexican borders.
- ☐ Certain Hmong and Highland Laotians and their spouses and children.

Even if some members of the household are not eligible, those who are may be able to get food stamps.

Social Security Numbers: You will have to provide a Social Security number for every household member, including children. If any household member does not have a Social Security number, he or she will have to apply for one. If you are otherwise eligible for food stamps, you can get them for a short time while you are waiting for your Social Security number.

**Work Rules:** With certain exceptions, able-bodied adults between 16 and 60 years of age must register for work, accept an offer of suitable work, and take part in an employment and training program to which they are referred by the food stamp office.

Generally, able-bodied adults aged 18 to 50 who do not have children and are not pregnant can only get food stamps for 3 months in a 3-year period unless they are working or participating in a work or workfare program. There are a few exceptions.

**Students:** Most able-bodied students ages 18 through 49 who are enrolled in college or other institutions of higher education at

least half time are not eligible for food stamps. However, students may be able to get food stamps if otherwise eligible if they:

- ☐ get public assistance benefits under a Title IV-A program;
- ☐ take part in a State or federally financed work study program;
- □ work at least 20 hours a week;
  □ are taking care of a dependent household member under the age of 6;
- are taking care of a dependent household member over the age of 5 but under 12 and do not have adequate child care to enable them to attend school and work a minimum of 20 hours, or to take part in a State or federally financed work study program; or
- ☐ are assigned to or placed in a college or certain other schools through:
- a program under the Job Training Partnership Act,
- a program under Section 236 of the Trade Act of 1974,
- an employment and training program under the Food Stamp Act, or
- an employment and training program operated by a State or local government.



Also, a single parent enrolled full time in college and taking care of a dependent household member under the age of 12 can get food stamps if otherwise eligible.

Persons on Strike: Households with a person who is on strike because of a labor dispute are not eligible unless they were eligible the day before the strike and continue to be eligible at the time of application. Eligible households cannot get more food stamps just because the striking member is getting less income.

**Resources:** Under food stamp rules, resources—such as bank accounts, cash, real estate, personal property, vehicles, and so forth—are considered in determining whether a household is eligible to get food stamps. Some resources are counted toward the allowable limit and some are not. The food stamp worker will explain which are counted. All households may have up to \$2,000 worth of countable resources and still be eligible. Households may have up to \$3,000 and still be eligible if at least one member is age 60 or older.



The resources of people who get public assistance, SSI, and, in some locations, general assistance are not counted toward the limit.

Some resources that **will not** be counted are:

your home and surrounding lot,
household goods and personal
belongings, and
life insurance policies.

Examples of resources that **will** be counted are:

cash and money in checking and
savings accounts;
stocks and bonds; and
land and buildings, other than your
home and lot, that do not produce
income.

(Proof: Bank books, bank statements, and other documents.)

Licensed vehicles are handled as follows:

- ☐ A vehicle is not counted as a resource if it is:
- used over 50 percent of the time for producing income for the household,
- annually producing income consistent with its fair market value,
- necessary for long-distance travel for work (other than daily commute),
- used as the household's home,
- necessary to transport a physically disabled household member, or
- needed to carry most of the household's fuel or water.
- ☐ For the following vehicles, the **fair market value** is determined and any amount **over \$4,650** is a resource that will be counted:
- one vehicle per household; and
- any vehicle used for employment, training or education to prepare

for employment, or to look for children and disabled adults if this employment to meet the food stamp care is needed so that a household employment and training rules. member can work, look for a job, or get training or education ☐ For all other vehicles, the **fair** leading to a job.); market value over \$4,650 or the ☐ legally owed child-support payequity value, whichever is more, ments; is a resource that will be counted. ☐ shelter expenses that are more (Equity value is the market value of than half of your income (There the vehicle, less the amount the is a dollar limit on the amount household owes on it.) of shelter expenses that may be deducted unless there is an elderly or disabled member. If **Income:** Under food stamp rules, almost all types of income are counted to there is an elderly or disabled member, the dollar limit does not determine if a household is eligible. Most households must have income at or apply.); and below certain dollar limits before and ☐ medical expenses over \$35 a after deductions are allowed. However, month for household members households in which all members are who are age 60 or older or getting public assistance or SSI (or, in receiving certain disability some locations, general assistance) do not payments (Medical costs are deductible only if they are not have to meet the income eligibility tests. covered by insurance, a govern-(Proof: You must provide proof of the ment program, or some other income of all household members. source.). Examples of proof include latest pay stubs or a statement from your employer; (Proof: Bills or records of payment for the and benefit letters from Social Security, following: Veterans Administration, unemployment compensation, or pensions.) ☐ dependent-care costs, such as a babysitter, day-care center, or **Deductions:** After adding all of your attendant for a disabled adult; household's countable income, the food ☐ child-support payments, such as a stamp worker will subtract certain court order and cancelled checks; deductions. The income after deductions ☐ rent or mortgage: must fall below a certain dollar amount ☐ insurance on the structure (but not for your household to get food stamps. the contents) of a home; This dollar amount will depend on the telephone, electricity, gas, oil, water, sewerage, garbage collection, and number of people in your household. The following deductions are allowed for installation costs for utilities; and all households: medical expenses and proof of any reimbursement, such as an insur-□ standard deduction; ance policy or statement from an  $\square$  20 percent of earned income; insurance company or agency ☐ actual costs of dependent care paying these bills.) (There is a dollar limit on the amount of the deduction. Dependent care includes care for

#### Finding Out If You Qualify

After your interview, the food stamp office will send you a notice.

If you do not qualify for food stamps, the notice will explain why.

If you do qualify, the notice will explain how many food stamps you will get. It will also tell you how many months you can get food stamps before you must reapply.

If you think your application has been wrongly denied or that you have not gotten the correct amount of food stamps, you should tell the office. If they do not agree, you must ask them to have your case reviewed by a fair hearing official. For more information about fair hearings, see the section entitled Your Rights on page 8.

#### **Receiving Your Food Stamps**

If the office finds that you are eligible, you will be able to get your food stamps no later than 30 days from the date you







first applied, unless you qualify for faster service. If you have no income (or very little income) for the month and you need help right away, you may qualify for 7-day service.

Food stamp benefits are issued to house-holds in different ways in different places. The local food stamp worker will explain how food stamps will be issued to you. Eligible households will be given an identification card that they must show when picking up their food stamps. In some areas, this will be a photo ID.

If you are told to pick up your food stamps but you can't, tell the food stamp worker. You may name someone else to pick them up for you.

#### **Spending Your Food Stamps**

You can spend food stamps like cash at most stores that sell food. The cashier may ask you to show your food stamp ID.

Food stamps can only be used for food and for plants and seeds to grow food for your household to eat.

Sales tax cannot be charged on items bought with food stamps.

Food stamps cannot be used to buy:

 $\square$  any nonfood item, such as pet foods; soaps, paper products, and household supplies; grooming items, toothpaste, and cosmetics ☐ alcoholic beverages and tobacco ☐ vitamins and medicines any food that will be eaten in the store ☐ hot foods that are ready to eat ☐ any food marketed to be heated in the store

If you are issued food stamps in booklets and your food stamps get loose from the booklet cover, keep the cover. Stores cannot accept any food stamps without a booklet cover except for the \$1 kind. If the cashier owes you change from a food stamp purchase, up to 99 cents of it can be in coins. Change in even dollar amounts will be given to you in food stamps.

#### **Reporting on Your Household** Circumstances

Some households are required to report on their household circumstances every month. Other households are required to report changes in household circumstances when they become known. You may report changes by calling the food stamp office. However, it is better to write down the change and mail it to the office.

If you are eligible for food stamps, you will be told what information to report and when to report.

## **Using Food Stamps**

#### Food Stamps Can Buy:

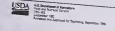
- Foods for human consumption
- Seeds and plants that produce foods for the household to eat

#### Food Stamps Cannot Buy:

- Any nonfood item, such as pet foods; soaps, paper products, and household supplies; grooming items, toothpaste, and cosmetics
- Alcoholic beverages and tobacco
- Vitamins and medicines
- Any food that will be eaten in the store
- Hot foods that are ready to eat
- Any food marketed to be heated in the

#### At the Checkout Counter:

- You may be asked to present your food stamp ID card.
- You may be asked to separate eligible food items from ineligible items. (It's a good idea to do this anyway and to let the cashier know you'll be paying with food stamps.)
- You will not be charged sales tax on eligible food items if they are bought with food stamps.
- You may use manufacturers' "cents-off" coupons if the retailer accepts them. However, the retailer can charge sales tax on the value of the "cents-off" coupons even if they are used to buy eligible food items.
- You must present the food stamp book cover which bears the same serial number as the individual stamp when using a loose \$5 or \$10 stamp.
- You may not use food stamps to pay for credit or charge accounts



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IT IS EXTREMELY IMPORTANT THAT YOU REPORT CHANGES, SO THAT YOUR HOUSEHOLD GETS THE RIGHT AMOUNT OF FOOD STAMPS. IF YOU GET ANY EXTRA FOOD STAMPS BECAUSE YOU HAVE NOT REPORTED THE RIGHT INFORMATION, YOU WILL HAVE TO PAY BACK THE VALUE OF THE EXTRA FOOD STAMPS.

#### **Your Rights**

You have the right to:

	have your application accepted on
	the same day that you contact the
	food stamp office in person;
	have an adult who knows your
	situation apply for you if you cannot
	get to the food stamp office;
Ш	get your food stamps within 30 days
	after you apply if you do qualify for
	them;
	get food stamps within 7 days if you
	are in immediate need and qualify
	for faster service;
	not be discriminated against
	because you are elderly or because
	of sex, race, color, disability,
	religious creed, national origin, or political beliefs;
	be told in advance if the food stamp
	office is going to reduce or end your
	benefits during your certification
	period because of a change in your
	situation that you did not report in
	writing;
	look at your own case file and a
	copy of the Food Stamp Program
	rules; and
	have a fair hearing if you don't
	think the rules were applied cor-
	rectly in your case. At a fair hearing,
	you may explain to a hearing official
	why you don't agree with what the
	food stamp office has done.

You can ask the food stamp office for a fair hearing in writing, in person, or over the phone. The office will give you information about the hearing rules in your State.

You can ask a friend or relative or anyone else to help you prepare for the hearing and go to the hearing with you.

In some cases, you can continue to get your food stamps without a change while you are waiting for the hearing decision.

If the official decides the food stamp office is right, you will have to repay the value of any food stamps you did not have a right to get. If the hearing official decides you are right, you will continue to get or begin to get the correct amount of food stamps. If the hearing official decides you are right and you did not get continued benefits, the amount of any food stamps you had a right to get will be given to you.

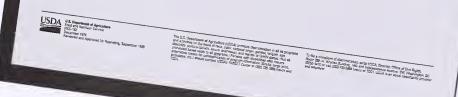
#### Your Responsibilities

When you apply for food stamps,
answer all questions completely and
honestly. Sign your name to certify,
• • •
under penalty of perjury, that all
your answers are true.
Provide proof that you are eligible.
Promptly report changes in house-
hold circumstances to the food
stamp office.
Do not put your money or posses-
sions in someone else's name in
order to be able to get food stamps.
Do not make changes on any food
stamp cards or documents.
Do not sell, trade, or give away your
food stamps, or any food stamp
cards or documents.
Use food stamps only to buy eligible
items.

# **Food Stamp Rights**

## You have the right to:

- Receive an application when you ask for it.
- Turn in your application the same day you
- Receive your food stamps (or be notified that you are not eligible for the program) within 30 days after you turn in your application.
- Receive food stamps within a few days if you are eligible and have little or no money.
- Have a fair hearing if you disagree with any



PEOPLE WHO BREAK FOOD STAMP RULES MAY BE DISQUALIFIED FROM THE PROGRAM, FINED, IMPRISONED, OR ALL THREE.

#### **Toll-Free Hotline**

If you wish to report any misuse, fraud, waste, or abuse of food stamps, you can use this toll-free hotline number: 1-800-424-9121. If you are in the Washington, DC, metropolitan area, the number is (202) 690-1622.

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